



# **THE CATHOLIC INDEPENDENT SCHOOLS**

of Vancouver Archdiocese  
**EMPLOYEE BENEFIT PROGRAMME**

## **MEMBER PORTAL ONLINE SERVICE**



**Insured with Great-West Life Assurance Company**  
**Extended Health Policy No. 335645**  
**Dental Policy No. 56565**  
**Division 10**

**Toll free number: 1-800-957-9777**

**Call the Call Centre at the number above if you have forgotten your password, etc.**

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## **Here are 7 good reasons why you should register yourself for this online service...**

### **Self-registration**

- Members can access the site immediately by registering online.
- An attempt by someone trying to impersonate a plan member will be flagged to the member—an important security feature for you and your plan members.

### **Pre-populated forms**

- Members can download forms that are already filled out with their name, plan and employee numbers, and mailing address.
- Reduces the need for you to maintain an inventory of forms.

### **Detailed claims information**

- Members can check the status of a claim, and see the amount paid and how the claim was assessed.
- Up to 24 months of claims history information is available for viewing.

### **Coverage information**

- Members can explore their top-level coverage inquiries (including deductibles, co-insurance and maximums).
- Coverage balance information is available.
- The most commonly sought-after information is presented first, to make navigation easier and save time on coverage inquiries for your members.

### **Health and wellness information**

- *Member Portal* offers a rich source of health information, including a health risks self-assessment tool, plus detailed information on drugs, conditions, and treatments.
- Members can access information relevant to their lives directly from their claims, learning more about their health, treatments and alternatives.

### **Direct deposit**

- Members can sign up online for Direct Deposit of claim payments.

### **Help centre**

- The functionality in *Member Portal* is supported by an extensive help system, including the toll-free number for Great-West Life's customer contact centre if you prefer to speak with a customer service representative directly.

**Here is the link to register yourself for Great-West Life's *Member Portal* online service...**

<http://groupnet.greatwestlife.com>